

## Unit 16 — Common Phrases I: Hotel Reception

### **Breakfast is served daily, from 7 AM to 10 AM.**

a common phrase used at guest check-in, indicating the available times for the first meal of the day

"Breakfast is served from 7 AM to 10 AM in the restaurant. We can also bring breakfast up to your room, if you'd like."

### **Can I get a late check-out?**

a common hotel request, often made by guests who have a late flight home

"The customer asked, "Can I get a late check out until 5PM?" The receptionist responded, "I am sorry, but we are fully booked today. But I can extend your checkout for free until 1PM, if that helps.""

### **Can I get a wake-up call at 7 o'clock?**

a common question, asked by guests with important early morning activities, who want to be woken up at a preset time

"The customer asked, "Can I get a wake-up call at 7:00?" The receptionist responded, "Certainly, Sir, I will program it right away into our automated phone system."

**Thank you for your interest!**

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